

ENTERPRISE WIDE RISK MANAGEMENT PROGRAM (ERM)

The Board of Directors sets the overall risk tolerance for 2GO Group, Inc. and delegates the responsibility of managing all the Group's risk exposures to the respective business unit head with the oversight functions from the Risk Oversight Committee. The Committee designed the Risk Management Framework, which was subsequently reviewed and approved by the Board.

Risk Oversight Committee / Board level

- Approval of the Enterprise Risk Management Program;
- Oversight of the processes by which risks are managed including:
 - Articulating the overall risk tolerance levels;
 - Monitoring 2GO Group, Inc. Risk Management performance

For 2020, the Group continuously worked on developing the ERM program, addressing Business Continuity Plans of the various business units. Should a risk exposure be unavoidable, the ability to quickly rebound and recover from a threat or disaster has always been the objective. More attention has been given on the technology side as reliance on systems and business applications for operations has steadily increased. All Crisis Management and Emergency Response Teams (ERT) of the business units are training and drilling on a periodic basis to gradually treat or respond to all types of risks the Group is exposed to. The Risk Management Department shall provide support and assistance during the entire process. The business units continue to update their Risk Registers as well as their respective (BCP) Business Continuity Plans as part of the Group's strategy to ensure that personnel and assets are protected and able to function in the event of a disaster. The following is the framework of the ERM program for the year:

- I. Updating of Emergency Response Teams
- II. Program Implementation
 - A. Training/ drilling of ERM concepts and protocols to all Crisis Management / ERTs
 - B. ERM Risk Treatment Mechanisms
 - C. Business Continuity Plans Test
 - D. Monitoring and Process Audit

The Group understands that this is an on-going process and that it will continue to evolve as the organization grows. Such is the dynamic nature of risk management, the ability of the Group to learn, adapt and rebound from any risk, threat or disaster. The ERM Program of the Group will gradually be a major contributor in helping the organization achieve its goals, and in the future be the backbone in the thrust for corporate resiliency.