

## ALTERNATIVE DISPUTE RESOLUTION SYSTEM

A third party participates to assist in the resolution of issues between the Company and stockholders, third parties, and regulatory authorities. The alternative dispute resolution system may include arbitration, mediation, conciliation, early neutral evaluation, mini-trial, or any combination thereof, as the Company and circumstances see fit.

Consideration is given to the need to promote candor through confidentiality of the process, the policy of fostering a prompt, economical, and amicable resolution of disputes in accordance with the principles of integrity of determination by the parties, and the policy that the decision-making authority in the process rests with the involved parties.

There have been no conflicts between the corporation and its stockholders, the corporation and third parties, and the corporation and regulatory authorities, to date.

For any queries or clarifications pertaining to this system, kindly email : [governance@2go.com.ph](mailto:governance@2go.com.ph).